



**CHEVY CHASE
VILLAGE
POLICE
DEPARTMENT**

GENERAL ORDER: 2-4 GOALS AND OBJECTIVES

DATE: 3/31/2017 Pages: 2 ◇ New ◇ Amended ◆ Revised 2-4

Police Chief: John Fitzgerald

I. POLICY

The Chevy Chase Village Police Department has a duty, pursuant to the Village Charter, the Village Code of Ordinances and applicable statutes, to provide for the security, safety, and well being of the residents and visitors within the Village. This is accomplished through the provision of police-related service to all persons within Chevy Chase Village. The organizational goals established in this document will help us to provide these services in an effective and efficient manner.

II. PURPOSE

The purpose of this General Order is to publish the Departments' overarching goals and to establish procedures for the formulation, updating, and distribution of them. Input from all Departmental personnel is encouraged. Obtaining the input of personnel has great value in ensuring the relevance of our goals and objectives, and it enables participation and meaningful contribution by all members.

III. DEPARTMENT GOALS

To accomplish our stated mission (see G.O. 2-3), the Chevy Chase Village Police Department will constantly focus on the following goals:

- A. To prevent crime and the fear of crime and to foster a sense of security and safety within the community.
- B. To create an atmosphere that deters individuals from committing crime through environmental design, operational efforts and community education.
- C. To detect criminal activity as well as to conduct investigations (either directly or indirectly by agreement with the Montgomery County Police) and to place the appropriate charges for the purpose of supporting prosecutions within appropriate court systems.
- D. To maintain the public trust through our ethical and honest conduct and by treating all persons with courtesy, respect and dignity, and by remaining accountable for all of our actions and decisions.

- E. To communicate proactively, openly and frequently with Village residents and others.
- F. To provide non-biased, high-quality service to all persons.
- G. To promote traffic and pedestrian safety on all roadways in the Village.
- H. To provide a well-trained and a highly motivated workforce to serve the needs of our community, and to develop our employees so that they may reach their highest professional potential.
- I. To develop programs that respond to the needs of the community.
- J. To strengthen our internal (other Village department) and external (other law enforcement agencies and other governments) relationships for the benefit of the Village.
- K. To provide services in an efficient, cost-effective manner so as to be fiscally responsible to our taxpayers.

IV. GENERAL PROCEDURES

- A. The goals and objectives of the Chevy Chase Village Police Department will be evaluated and/or updated periodically to meet community needs.
- B. Employees are encouraged to contribute to the formulation of Department goals by sending their ideas in memo format through the chain of command to the Chief. The Chief will consider every submission, and will respond to the employee regardless of whether or not the idea is incorporated into the formal agency goals.
- C. The memorandum should include: financial considerations, agency benefits, lists of all persons directly affected, and any other pertinent information which can be of use in evaluating the idea.

- D. The immediate supervisor shall review the suggestion, make any appropriate comments, and forward the Memorandum to the Chief.
- E. A copy of the memo will be placed in the employee's personnel file.
- F. Should a particular idea result in substantial financial savings, or significantly improve the efficiency and effectiveness of the organization, the Village Manager or Chief of Police may choose to recognize the employee.

This directive voids the previous version dated 11/30/2015.